



Dear Residents, Family and Staff Members,

In our continued efforts to maintain the safety and wellbeing of residents and staff, Sapphire Health Services has remained diligent in review of information on the coronavirus as well as the recommendations for long term care settings. Measures that have been implemented have been successful so far. Additional guidance has been released from CMS, requiring further measure to be implemented effective today:

- Visiting has been restricted to essential visitors only. Essential visitors are identified as health care workers, ombudsman, surveyors, home health providers, facility staff, vendors, and individuals who require visitation due to end of life stages. Oregon has limited to two essential visitors at a given time.
- Visitor Screening is required, an additional question will be used "Do you live in a community that has active COVID-19". Any "yes" related to potential exposure will result in the visitor being required to postpone their visit until they no longer meet the restriction criteria. Visitors will be required to show ID and provide contact information in case the facility, or other agency needs to contact them.
- All Visitor will have their temperature screened on entry to community. If a fever of 100.4 or greater is present then the visitor will be required to postpone their visit until it has resolved.
- If visitors are allowed into the facility, they are required to go directly to the resident's room or dedicated visitation space while wearing PPE.
- Any visitor that does not adhere to guidance on infection control measures will be asked to leave. This includes hand hygiene before and after visit.
- Furthermore, social distancing is required during your visit. This means that the visitor shall attempt to be at least 6 feet away from the resident at any given time unless circumstances prevent that distance. If the visitor cannot maintain a 6-foot distance then the visitor should provide as much space as possible between the resident, other visitors, and staff.

We understand that this is a stressful time. Again, our highest priority is providing a safe environment for everyone. We appreciate your understanding and compliance with these measures. Please inquire with the facility administrator alternative ways to visit with your loved one.

We will continue to keep the communities updated with any additional information or strategies for prevention that may develop. Please help keep yourself healthy and be aware of those around you, as always be diligent with washing your hands or using provided hand sanitizer.

If you have any questions related to Coronavirus or infection control measure please see administrative staff.

Best regards,

Sapphire Health Services Senior Leadership Team.