



June 24, 2021,

Dear Residents, Family and Staff Members,

Update 6/24/21:

We had a staff member test positive for COVID-19 with a rapid test dated 6/23/21 the staff member last was last in the building 6/21/21 there was no exposure based on CDC guidelines. We sent test results out on 6/22/21 these results have all come back negative for staff and residents at this time. We will continue with testing until the county releases us from outbreak status.. We remain under an executive order. If you would like to contact your loved ones you may call the building at 971-978-1268. Activities and social services can arrange for a video chat with you and your loved ones.

- All staff members are screened twice per shift for symptoms of COVID 19. Any staff member found to be symptomatic are sent home.
- Residents are screened twice per day.
- All staff are to wear N-95 masks while in resident/resident care areas and throughout the entire building.
- Staff will be caring for residents in full PPE. Please do not be alarmed, this does not mean that the person they are working with has COVID 19. We are taking extra precautions with all residents at this time.
- All Visiting is to be restricted at this time except for anyone who is hospice or end of life care. This means that individuals are not allowed to come into the facility, except for certain situations, such as end-of-life or when a visitor is classified as essential for the resident. We understand that this can be distressing, and the facility will continue to assist with alternative ways to communicate between visitors and residents. This will include phone calls and varying forms of video chat.
- All essential visitors will continue to be screened for signs and symptoms. If there is a yes to any of the questions or the visitor presents with a fever it will be mandatory for them to postpone their visit until they no longer meet the restriction criteria.
- If visitors are allowed into the facility, they are required to go directly to the resident's room or dedicated space. The area will be cleaned after the visit occurs.
- Any visitor that does not adhere to guidance on infection control measures will be asked to leave. This includes hand hygiene before and after visit.



- As some staff members have been identified to work in multiple locations, those locations have been notified so that increased monitoring of their staff and residents can occur as well.
- Frequent Hand hygiene is required while in the facility. Infection control rounds are conducted to ensure that staff are adhering to this and proper PPE utilization.
- Social distancing is required at all times unless services being provided do not allow for it. This means that a distance of least 6 feet between individuals should be adhered to unless circumstances prevent that distance. If a 6-foot distance cannot be maintained, then as much distance that can be should be provided.
- EPA registered disinfectants continue to be used on high touch surfaces throughout the facility. Efforts to clean high touch areas are being conducted.
- We will also be working with the Oregon Health Authority and other state agencies in determining other mitigating interventions such as all staff and resident testing.
- Anytime medical transport comes to the facility, they will be notified of the potential exposure so they may wear the correct PPE.
- We will continue to encourage all residents to wear a mask when they leave their room or when care is provided.
- Staff will assist residents with medical appointments and will help determine if telehealth visits are more appropriate at this time, if their provider can conduct this service. If they cannot then the staff will follow direction regarding upcoming appointments from provider.

We understand that this is a stressful time. Again, our highest priority is providing a safe environment for everyone. We appreciate your understanding with these measures. We will continue to keep the residents, family, and staff updated with any additional information or strategies for transmission prevention that may develop weekly. There have been no further measures implemented or changes to facility operations at this time. Please help keep yourself healthy and be aware of those around you, as always be diligent with washing, and please wear a mask when in public or small confined spaces with 1 or more individuals.

If you have any questions related to Coronavirus or infection control measure please see administrative staff. Information of COVID 19 may be found at [www.cdc.gov](http://www.cdc.gov) or [www.sapphirehealthservices.com](http://www.sapphirehealthservices.com).

Best regards,

Sapphire Senior Leadership Team